



TIQHUB understands the importance of impartiality in carrying out its management system certification activities manages conflict of interest and ensures the objectivity of its management system certification activities. TIQHUB has identified the following prohibitive, restrictive measures to ensure the impartiality:

- ◆ TIQHUB doesn't not certify another certification body for its management system certification activities
- ◆ TIQHUB and any part of TIQHUB doesn't not offer or provide management system consultancy
- ◆ TIQHUB and any part of TIQHUB doesn't not offer or provide internal audits to its certified clients
- ◆ TIQHUB doesn't certify a management system on which a client has received internal audits, where the relationship between the organization and TIQHUB poses an unacceptable threat to the impartiality of the TIQHUB at least within gap of two years.
- ◆ TIQHUB doesn't outsource audits to a management system consultancy organization, as this poses an unacceptable threat to the impartiality. This does not apply to individuals contracted as auditors
- ◆ TIQHUB ' activities are not marketed or offered as linked with the activities of an organization that provides management system consultancy.
- ◆ TIQHUB takes action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster or less expensive if TIQHUB is used
- ◆ TIQHUB also doesn't state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization is used
- ◆ TIQHUB does not use personnel to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client in question within two years
- ◆ TIQHUB takes action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations that come to TIQHUB notice. The actions may include putting the information on TIQHUB website, warning such persons, bodies or organizations involved, informing accreditation body, initiating legal actions etc.
- ◆ TIQHUB personnel, either internal or external, or committees, who could influence the certification activities, act impartially and don't allow commercial, financial or other pressures to compromise impartiality. TIQHUB has signed an agreement with each personnel to this effect. TIQHUB collect client feedback regularly to monitor the conduct of TIQHUB personnel.

- ◆ TIQHUB requires each personnel, internal and external, to reveal any situation known to them that may present them or TIQHUB with a conflict of interests as per agreement
- ◆ TIQHUB will not certify the organizations of TIQHUB personnel, either internal or external, or committees, which are wholly owned.
- ◆ TIQHUB will not certify the subsidiaries of TIQHUB which are wholly owned